

Centro Antiveleeni di Milano



CENTRO ANTIVELENI DI MILANO (Milan Poison Control Center)



Azienda Ospedaliera Ospedale Niguarda Ca' Granda

Address: Piazza Ospedale Maggiore 3, 20162 Milano Italia

E-Mail cav@ospedaleniguarda.it

Internet: www.ospedaleniguarda.it/cav

Emergency: +39 02.6610.1029

Office: +39 02.6444.7053

Fax: +39 02.6444.2768



Azienda Ospedaliera
Ospedale Niguarda Ca' Granda

Sistema Sanitario



Regione
Lombardia

Poison Control Center Staff:

Franca Davanzo
Francesca Assisi,
Maurizio Bissoli,
Rossana Borghini,
Tiziana Della Puppa,
Valeria Dimasi,
Marcello Ferruzzi,
Paola Angela Moro,
Ilaria Rebutti,
Angelo Roberto Travaglia,
Paolo Severgnini,
Michele Chiericozzi
Joannhe Georgatos
Fabrizio Maria Sesana
Antonella Pirina
Giscardo Panzavolta
Andriana Tomoiaga
Giovanni Milanese
Anna Celentano
Federica Cassetti
Chiara Falciola
Beatrice Gigliotti

The Milan Poison Control Centre (CAV) has been active on the entire national territory within the National System of Urgency and Emergency since 1967 (Fig. 1).

The CAV is active for 24 hours every day of the week, offering specialised consultancy for real or just presumed cases of acute or chronic exposure to chemicals, plants and animal toxins. Cases of suspected poisoning involving animals are directed to this service as well.

The CAV can be contacted at the emergency number (02.6610.1029) by private citizens and hospital structures.

It is located in Ospedale Niguarda Ca' Granda Hospital, Milan and it gives support to the Emergency Department of this hospital regarding management of intoxicated patients.

Its activities are carried out by toxicologists and medical doctors who have more than 5 years of experience in the field.

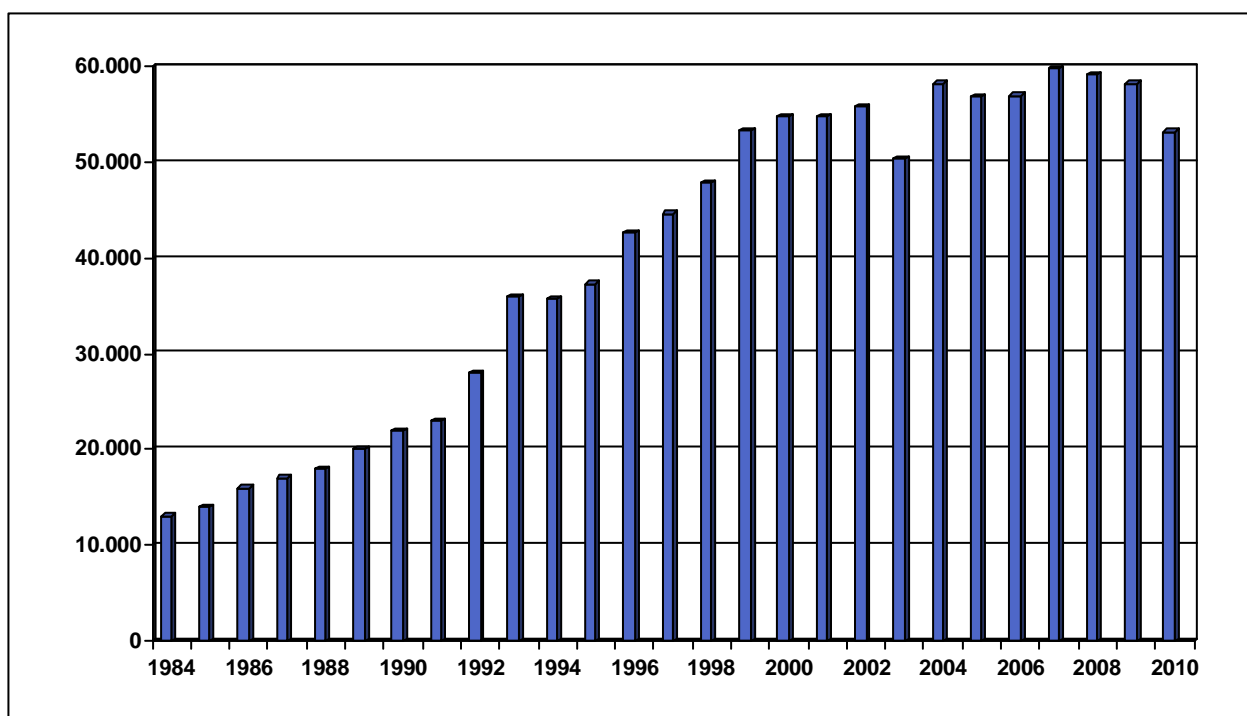


Figure 1. Number of telephone calls since 1984

CAV collaborates with municipal, regional and ministerial organizations according to a special agreement between the State, the Regions and the PP.AA of Trento and Bolzano, 28 February 2008.

The CAV receives about 180 telephone consultancy requests every day. Its activities have been certified according to ISO standards (fig. 2,3)

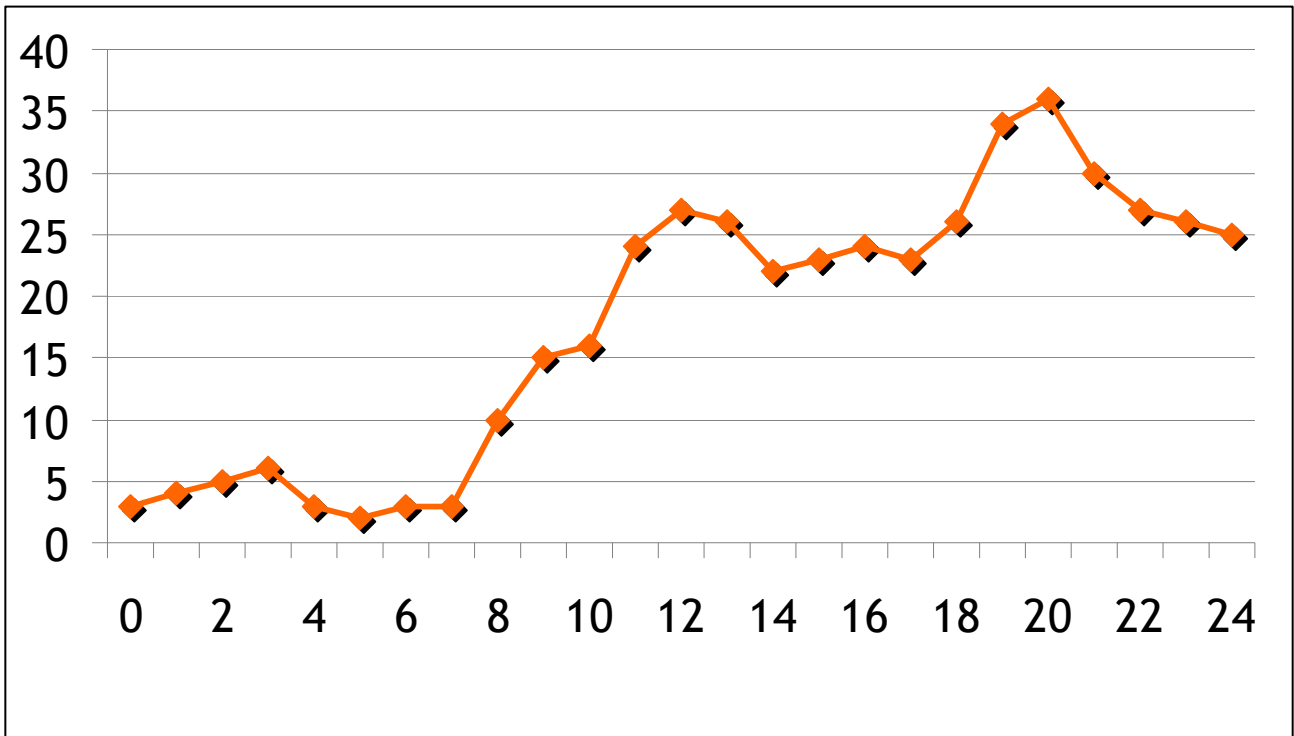


Figure 2. Daily distribution of cases, May 2010

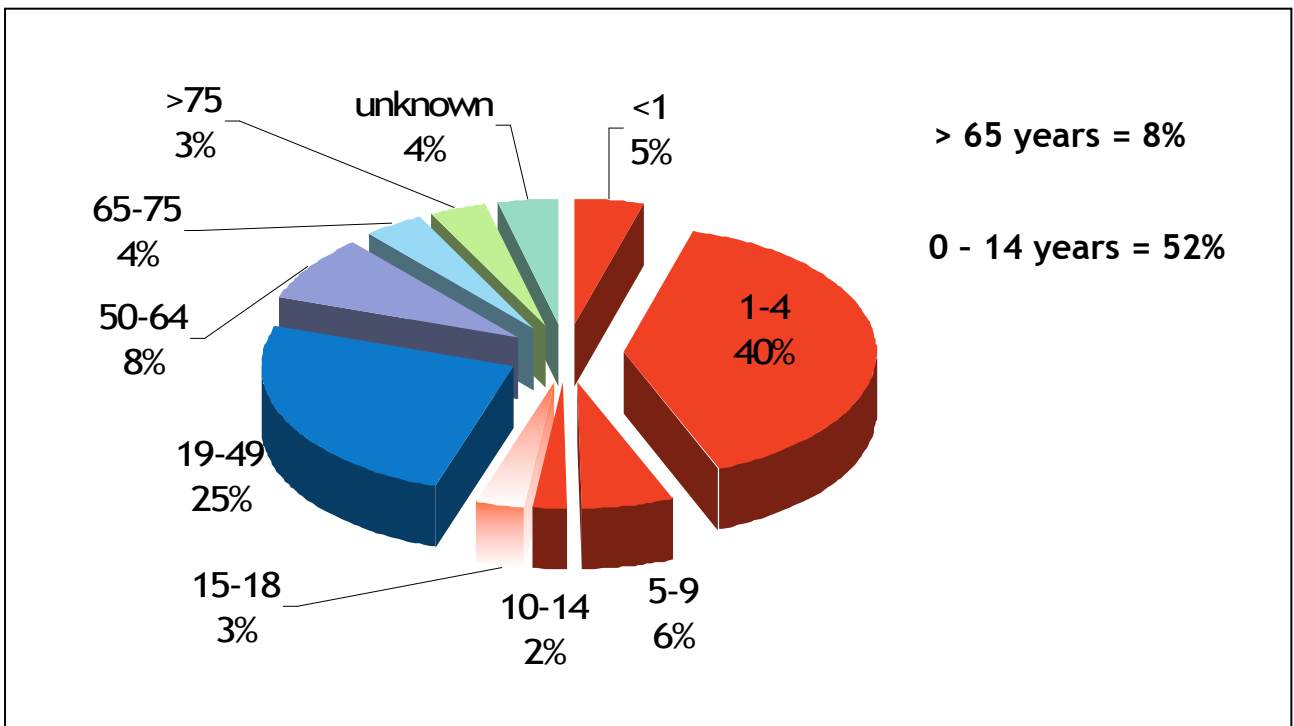


Figure 3. Age distribution, year 2010

It serves as contact and regional deposit for the national stock (SNA) of antidotes in case of terrorist acts or environmental disaster. It has also provided antidotes to the whole regional and national territory in collaboration with the prefecture of Milan and the police since 1992 (Fig.4)

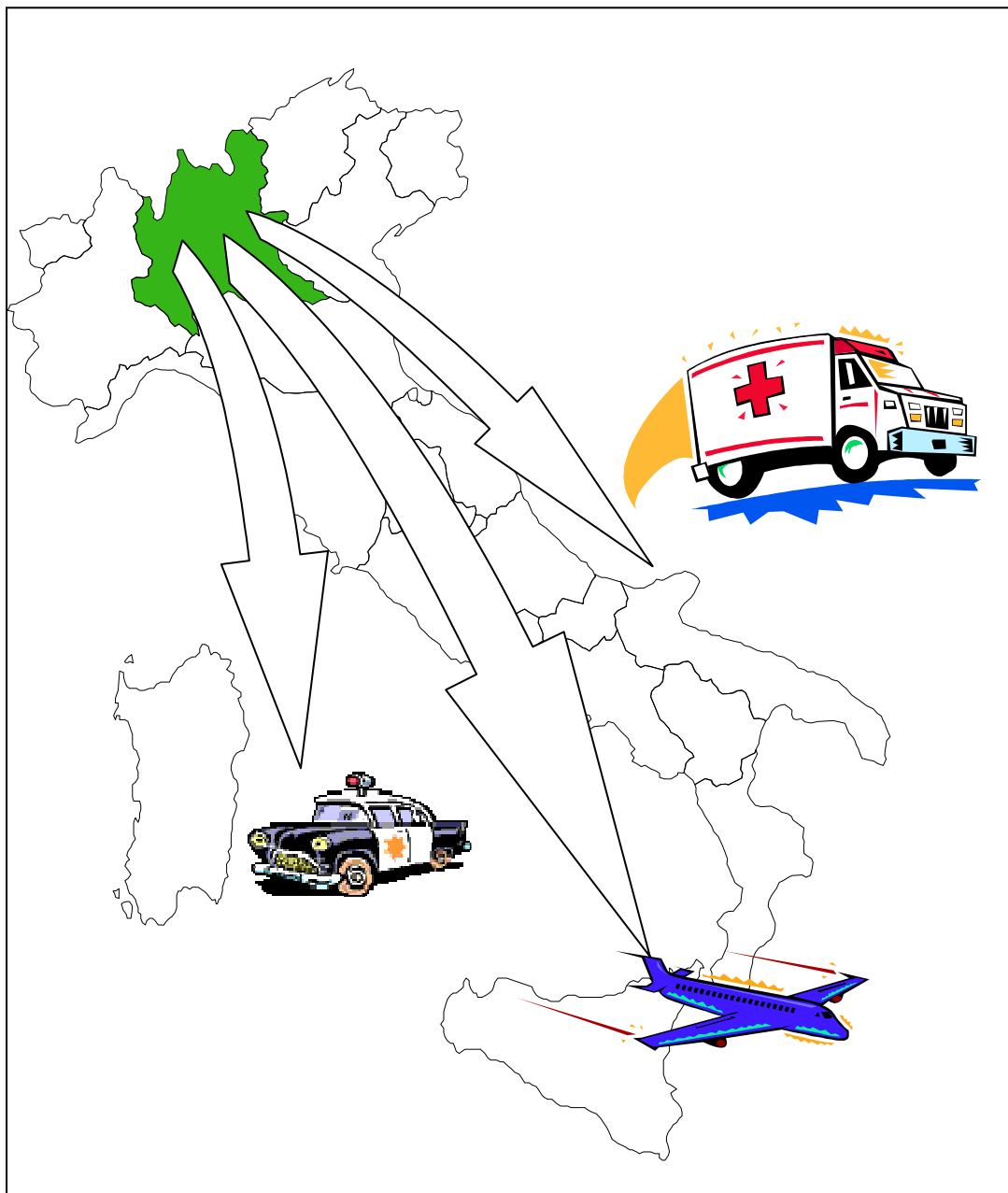


Figure 4. Regional deposit for SNA and antidotes distribution

Moreover it is involved with regional and national projects of surveillance about drug abuse and toxic substances in collaboration with industries association operating on the territory (Fig. 5).

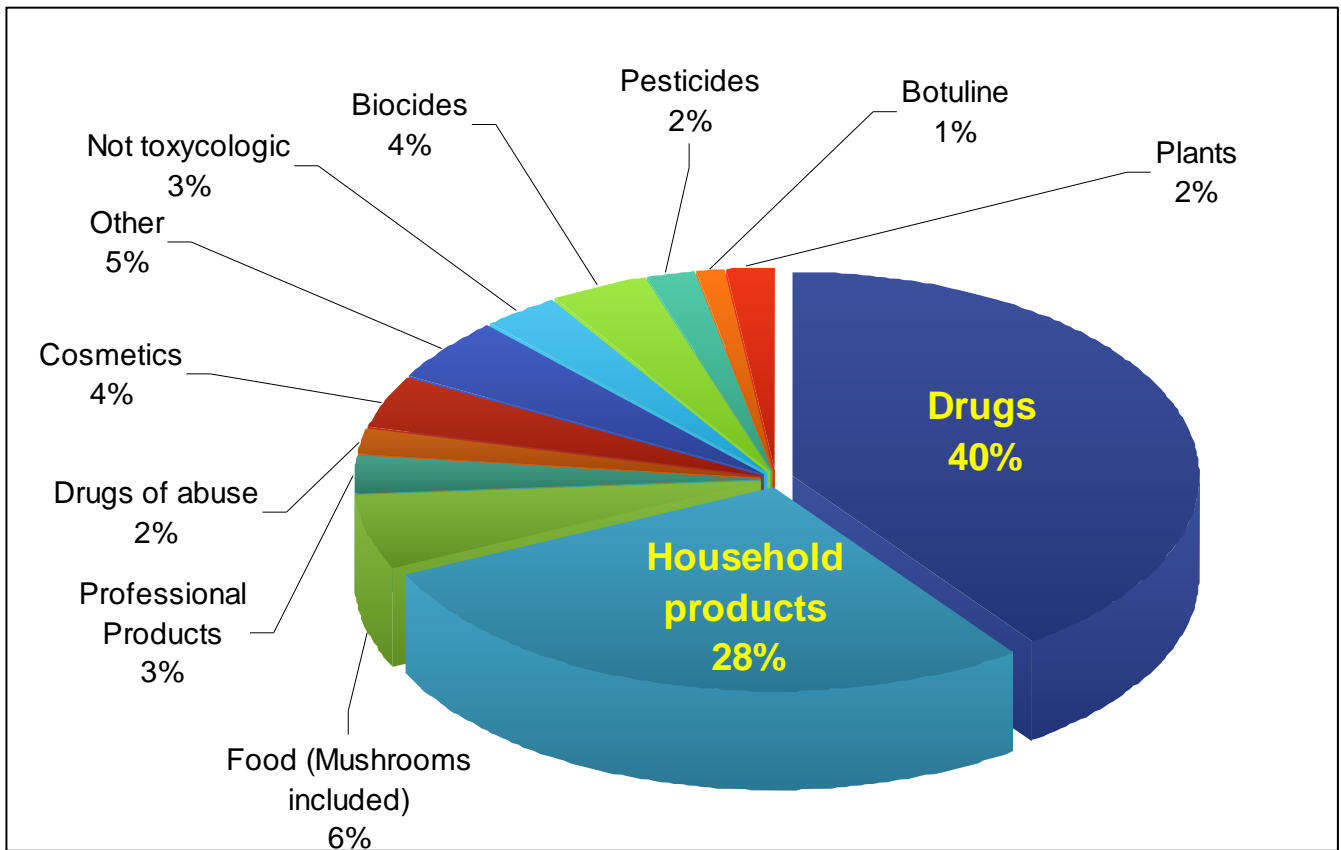


Figure 5. Products involved, year 2010

It collaborates with several Italian universities in preparing training courses and lectures, as well as planning training and information activities for the citizens and schools of every order and degree.